

The Product and Quality Policy of Palsgaard

At Palsgaard¹, the quality of our products and services is a fundamental premise for our company. We take great pride in the quality of these and we want to be internationally acknowledged for it. We also see quality, innovation and co-creation of products with our customers as our main current and future competitive advantage.

We do the following to meet our objectives:

- We continuously improve the quality of our products, processes and services and involve our customers in this process.
- We never compromise on food safety, and we are always transparent and informative regarding our products and how to handle them in a safe way.
- We set high standards for our raw materials and for ensuring that they have been produced in a responsible manner. To this end we have a responsible supplier management system and have been certified to the Roundtable of Sustainable Palm Oil Supply Chain Certification Standard)
- We take responsibility for our products and we take pride in them. We all have a shared responsibility to ensure the highest possible quality, in all product phases and to the best of our abilities.
- We respect international industry standards and comply with all applicable laws and regulations.
- We take social and environmental aspects into consideration, when we develop and produce our products.
- We are open-minded to emerging topics and new requirements from our customers, consumers, authorities and our other stakeholders, and at all times we focus on quality.
- We encourage and embrace co-creation together with our customers and consumers.
- We continuously innovate to improve our existing products and create new products that meet the demands of our customers and consumers.
- We use our certified quality management systems ISO 9001 and ISO/FSSC 22000, which includes this Policy, as managing tool to ensure continuous improvements as well as consistency between vision, strategy and goals within product quality and food safety issues.

¹ Consists of the entities Palsgaard A/S with subsidiaries, The Schou-Fondet, Palsgaard Gods A/S, Nexus A/S and all management and employees.